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What to Expect Under an Insurance Model

At Vibrant Health, we value spending time with you to learn about your health care needs. We also value adding services that meet your needs and allow our clinic to be more accessible. We understand health care can be expensive and that many of our patients have health insurance that does not often cover the cost of services at our clinic. Because of this, we have invited a nurse practitioner who is able to contract with insurance to be a part of our team.

Having a provider in the clinic who is able to bill for insurance allows us to continue to provide you with excellent care. Our nurse practitioner can serve as your primary care provider to care for your needs outside of your visit with one of the naturopathic doctors. She also can consult with our patients to order labs and tests that otherwise may not be covered under your insurance. We are very pleased to offer this service!

We ask that you please initial the following to acknowledge understanding:

_____ Under the insurance model, we are held to the same standards as other primary care practices billing insurance. This means we are bound to shorter visit times than you may be used to with your naturopathic doctor. It is important to understand that meeting your needs is a priority to us, however, as part of our contract with insurance, we have to be very stringent about the length of our visits and depending upon the complexity of the visit, may require a sooner follow up to continue working on a treatment plan. When you book your appointment with the office staff, they will advise you of the visit length.

_____ It is also important to remember it is your responsibility to know your benefits. Our billing department does their best to get the most accurate information at the time of your appointment, however, you are still responsible for the balance that insurance does not cover. The length and complexity of your visit may alter the cost. Our office policy is for payment at the time of appointment. Should your insurance company reimburse more than what was quoted, you will be reimbursed. Subsequently, should your insurance company reimburse less, you are responsible for the balance. Our billing department will contact you to confirm the card we have on file is the card you would like charged for the balance and you should expect to see a charge within 7 days of this contact.

Please let us know if you have any questions.

By signing below, I acknowledge understanding how my care will differ under an insurance model and agree to the terms above regarding collecting payment.

Name: _____ DOB: _____ Date: _____

Signature: _____